Star2Star COMMUNICATIONS®

StarSystem™
Features and Benefits

Since our founding in 2005, we've learned a great deal about VoIP telephone systems. In 2011, we shipped more IP PBX systems than any other company.

Using several patented technologies, we overcome the quality and reliability issues that often affect other VoIP systems. The result is an award-winning VoIP telephone system and service with a unique set of features.

Star2Star Feature	Benefit
End-to-End Integrated Solution from a single vendor	We supply the phones and related equipment as well as the telephone service and maintenance. Everything is designed to work together, and our around-the-clock system monitoring makes sure that it does.
Blended Architecture™	Our exclusive technology combines the best aspects of cloud-based and on-premise systems.
Quality sound over standard Internet connections	The StarBox™ PBX manages the traffic flow between your Star2Star phone system and Internet connection to provide the highest possible call quality with no delay, echo, or distortion. No expensive conditioned circuits are needed.
Find-Me/Follow-Me Call Forwarding	Never miss a call again. Incoming calls can ring your home, office and cell phones, either one at a time or all at once.
Best-In-Class Multi-location Operation	All of your company's phones - at the main office, satellite offices, home office workers, and even mobile phones - appear and operate as a single, unified system. Everyone is reachable by dialing their extension number, no matter where they happen to be. Call transfers, ring groups, call queues, automated attendants, and shared operator features operate across all locations.
Unlimited Conference Calling	Set up "Meet Me" Conference Rooms for quick, easy, and secure conference calls for up to 150 users. Talk as long as you like - there's no per-minute charge.
Multi-Layer Automated Attendant	You can quickly create multi-level automated attendant menus which allow callers to choose from any number of destinations or locations.
Extension User Rights	Extensions can be individually configured to allow or restrict certain activities such as outbound calling, international calling or directory assistance.
Unlimited Free Voice Mail	Store as many voice mail messages as you like, for as long as you like.
Web Based User Administration	Users can easily set up their own speed dial, call forwarding, find-me/follow-me and voice mail options from any web browser.
Paging and Group Paging	Page to individual extensions, groups of extensions, or overhead speakers.
Voice Mail Groups	Easily create and broadcast recorded messages to voice mail groups like Sales, Service, Accounting, etc.
Line Pooling Between Locations	Use excess line capacity from one location to cover excess demand at another location.
Line Bursting	If all your lines are in use and you get another incoming call, we can add an extra line "on the fly" so you'll never miss a call. Subscribe to only as many lines as you need for normal business operations, without having to pay for excess capacity that you only need a few days a year.
Reduced TCO	Our monthly rates include all the extras that our competitors charge for - like conferencing, voicemail, ring groups, automated attendants and more.
Ring Groups Work Across Locations	Ring groups can include users in multiple locations, including remote and home offices.
Keep Your Old Telephone Numbers	We can port your existing number(s) to your new Star2Star phone system and we can also provide additional new numbers in almost any area code.

Star2Star Feature	Benefit
Flexible Call Routing	Route incoming calls to specific extensions, menus, ring groups, queues or conference calls. Each department can have its own phone number.
Call Transfer	Transfer calls to other extensions, ring groups or voice mail at any location. Even to cell phones.
Call Parking, Intercom and Paging	Allows a user to park an incoming call and then intercom or page multiple phones to announce the call for pickup. This is especially helpful for small offices used to working with a "square key" system.
Voicemail to Email / Unified Messaging	Voice messages can be delivered to your email address as an attachment, with a reminder notification sent to your cell phone.
End-to-End QoS Management	Prioritization of voice on the data network eliminates jitter, echo, and latency.
Quiet, Low-Power, Reliable operation	The StarBox is a 100% solid state platform with no moving parts. We will replace any broken component, including phones, within 24 hours.
Low International Rates	Our International rates are highly competitive. For example, calls to the UK, France, and Germany are as low as \$.04 per minute.
Time Based Call Routing	Define a different set of open / closed hours for each day of the week. Combine this feature with incoming call routing for unique daytime and after-hours activities.
Analog Device Support	Connect your legacy analog phones, overhead paging system, cordless phones or door phones to your Star2Star system.
Customized On-Hold Music & Messages	Customize your on-hold music and prompts with downloaded music, professionally recorded prompts, or your own custom messages or music.
Soft Phone Extensions	Soft Phone extensions for laptops and personal computers provide users with mobility and flexibility.
Home Office Extensions	Support remote telecommuter or "road warrior" extensions over home DSL or Cable connections.
Microsoft Outlook® Integration	Click-to-dial phone numbers from your Outlook Contacts directory.

About Star2Star:

Founded in 2005, Star2Star develops and delivers business-focused Internet telephone systems and service.

Star2Star Business Communication Systems are available across North America. They are installed in thousands of small- and medium-sized businesses and in many large national retail and restaurant chains.

Our StarBox™ PBX comes in three sizes. One of them is just right for your business.

Your local Star2Star Dealer:

Star2Star®
COMMUNICATIONS
One System, One Service, One Provider... The Whole Solution